

# Important Information

In line with government guidelines and to protect our staff and community, we can no longer accept volunteers or visitors through the door.

Please call us on **0151 931 1604 (Liverpool)** **OR 01286 880808 (Wales)** and we will advise you as best we can, or direct you to our experienced staff if additional help is required. Alternatively you can email us at one of the following addresses:

Freshfields Wales - [wales@freshfields.org.uk](mailto:wales@freshfields.org.uk)

Freshfields Liverpool -

[cattery@freshfields.org.uk](mailto:cattery@freshfields.org.uk)

[kennels@freshfields.org.uk](mailto:kennels@freshfields.org.uk)

[wildlife@freshfields.org.uk](mailto:wildlife@freshfields.org.uk)

[donate@freshfields.org.uk](mailto:donate@freshfields.org.uk)

Due to increased calls, please be patient when trying to get through or awaiting a response - we will get back to you! We are happy to continue discussing our animals with you, with a view to meetings at a future date.

In these uncertain times we are faced with grave financial difficulty. If you are able to make a donation, of any amount, please visit [bit.ly/FAR-covid-19](https://bit.ly/FAR-covid-19). We rely solely on donations to continue supporting the animals.