

VOLUNTEER ROLE DESCRIPTION

Role: Small Animals & Wildlife Unit Volunteer

Hours: 2 hours per week minimum as agreed with Unit Manager.

Location: Wildlife Unit, Freshfields Liverpool

Reports to: Unit Manager

OVERALL PURPOSE OF THE ROLE

To 'make a difference together for All animals'.

You will provide a vital role in supporting the Small Animals & Wildlife staff to deliver an excellent standard of care. Your passion and dedication will save the lives of injured and abandoned wildlife, caring for their daily needs preparing them for the day when they are released or rehomed.

You will assist in the care of small animals in the Unit (mainly rabbits, guinea pigs, birds, hedgehogs) and make a real and valuable difference to their chances of a happy and healthy new life.

KEY TASKS

- To communicate the unique values and ethos of Freshfields to the public, presenting a positive approach and a credible image of the charity at all times
- To assist with all aspects of the day to day running of the Unit, providing a clean, comfortable, safe and secure environment for the animals and birds
- To prepare and provide food and water as instructed by a member of staff, including hand-feeding of very small animals and birds where appropriate
- To handle the animals and birds with care and sensitivity, under the guidance of the Unit staff
- To maintain a first class standard of hygiene and cleanliness, reporting any issues at the earliest opportunity
- To observe and report any concerns about the animals' welfare,
- To assist with stock control of equipment, feeding and cleaning supplies

- To perform essential tasks such as washing and cleaning bedding in the cages and hutches
- To interact with the public as required, receiving donations and thanking the donor for their support for the animals
- To be attentive to the health, safety and wellbeing of animals, staff and visitors whilst on shift, reporting any concerns to the staff as appropriate
- To maintain daily care logs and records relating to the animals' care.
- To generate discussion, understanding, investment and further involvement in the work of the charity.
- To follow Freshfields Animal Rescue policies and procedures at all times
- Other duties relevant to the requirements of the post

HOMECHECKS

- This will involve visiting the home of a prospective adopter to ensure it is a safe, secure and suitable environment for any of our animals.
- Guidance, support and training will be given by Unit staff as part of your Induction.

KEY SKILLS AND QUALITIES

1. Robust, energetic and practical approach, able to respond positively to the challenges of working in a busy animal rescue centre
2. Confident and able to safely handle wildlife with care and attention to detail
3. Friendly and approachable.
4. Reliable and trustworthy
5. Able to take direction and follow detailed instruction from Unit staff regarding the animals' individual needs
6. Able to work on own initiative and as part of a team
7. Willing to give a regular commitment
8. Able to manage the physical demands of the post

TIME COMMITMENT

Minimum 2 hours a week, in accordance with the needs of the Unit.