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## VOLUNTEER ROLE DESCRIPTION

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Role: **Horse Welfare Visitor**

Hours: Approximately 10 days per year as agreed with Operations Manager.

Location: Freshfields Wales – covering North Wales

Reports to: Operations Manager

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### OVERALL PURPOSE OF THE ROLE

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To 'Make a difference together for All animals.

You will provide vital support to the Wales centre, ensuring that the horses and ponies on our Horse Loan Scheme are receiving excellent standard of care.

Freshfields Animal Rescue usually admit horses due to neglect and abandonment, whilst the majority of our elderly horses stay at the Wales centre, it is our aim to rehome the youngest, fittest horses through our Horse Loan Scheme. The scheme enables Freshfields to retain ownership of our horses and ponies, while smallholders provide their daily care. It is vital that we carry out visits to our loan horses, to check their welfare on a regular basis, as circumstances may change.

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### KEY TASKS

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- To communicate the unique values and ethos of Freshfields to the public, presenting a positive approach and a credible image of the charity at all times.
- To ensure that all of our loaned horses and ponies are provided with a clean, comfortable, safe and secure environment.
- To ensure that a first class standard of care is delivered, reporting any concerns or issues about the animals welfare to the Operations Manager at the earliest opportunity
- To liaise with the smallholders, book appointments for visits and relay any issues gaining appointments with the Operations Manager.
- To complete logs and keep accurate records relating to the equines care.
- To generate discussion, understanding, investment and further involvement in the work of the charity.
- To follow Freshfields Animal Rescue policies and procedures at all times
- Other duties relevant to the requirements of the post

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## KEY SKILLS

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- Robust, energetic and practical approach, able to respond positively to the challenges of working outdoors.
- Experience with horses is **essential** for this role, as well as an understanding of their needs.
- As this role requires travelling, a clean driving license and transport is required for this role, although there is an opportunity to use Freshfields Vehicles for the Horse Welfare visits, provided the insurance criteria is met.
- Competent in checking the conditions of fencing, stables etc
- Friendly and approachable, confident in meeting new people.
- Be reliable and have integrity.
- Able to take direction and follow detailed instructions.
- Able to work on own initiative.
- Willing to give a regular commitment.
- Able to manage the physical demands of the role, as there may be walking involved.

## TIME COMMITMENT

Approximately 10 hours per year, in accordance with the needs of the Wales Centre.