



VOLUNTEER ROLE DESCRIPTION

Role: **Equine Volunteer**

Hours: 5 hours per week minimum as agreed with Unit Manager.

Location: Equine Unit, Freshfields Wales

Reports to: Operations Manager

OVERALL PURPOSE OF THE ROLE

To 'Make a difference together for All animals.

You will provide a vital role in supporting the Equine staff to deliver an excellent standard of care. Your passion and dedication will enrich the lives of our elderly and abandoned horses and ponies.

You will assist in the care of horses and ponies in the Unit and make a real and valuable difference to their chances of a happy, fulfilling life.

KEY TASKS

- To communicate the unique values and ethos of Freshfields to the public, presenting a positive approach and a credible image of the charity at all times.
- To assist with all aspects of the day to day running of the Unit, providing a clean, comfortable, safe and secure environment for our horses and ponies.
- To prepare and provide food and water as instructed by a member of staff.
- To handle the horses and ponies with care and sensitivity, under staff guidance
- To maintain a first class standard of hygiene and cleanliness, reporting any issues at the earliest opportunity
- To observe and report any concerns about the animals' welfare.
- To assist with stock control of equipment, feeding and cleaning supplies
- To perform essential tasks such as mucking out, grooming and cleaning equipment
- To interact with the public as required, receiving donations and thanking the donor for their support for the animals
- To be attentive to the health, safety and wellbeing of animals, staff and visitors whilst on shift, reporting any concerns to the staff as appropriate
- To maintain daily care logs and records relating to the equines care.
- To generate discussion, understanding, investment and further involvement in the work of the charity.
- To follow Freshfields Animal Rescue policies and procedures at all times
- Other duties relevant to the requirements of the post

KEY SKILLS

- Robust, energetic and practical approach, able to respond positively to the challenges of working in a busy animal rescue centre
- Confident and horse aware, with care and attention to detail
- Friendly and approachable.
- Reliable and trustworthy
- Able to take direction and follow detailed instruction from Unit staff regarding the animals' individual needs
- Able to work on own initiative and as part of a team
- Willing to give a regular commitment
- Able to manage the physical demands of the post

TIME COMMITMENT

Minimum 5 hours a week, in accordance with the needs of the Unit.