
VOLUNTEER ROLE DESCRIPTION

Role: **Cattery Unit Volunteer**

Hours: 2 hours per week minimum as agreed with Unit Manager.

Location: Cattery Units, Freshfields Liverpool or Wales

Reports to: Unit Manager

OVERALL PURPOSE OF THE ROLE

‘Making a difference **together** for All animals’.

You will provide a vital role in supporting the Cattery Unit staff to deliver an excellent standard of care. Your compassion and care, together with a robust and practical approach, will help our rescued cats enjoy the best possible quality of life and prepare them for adoption whilst we search for their loving homes.

KEY TASKS

- To communicate the unique values and ethos of Freshfields to the public, presenting a positive approach and a credible image of the charity at all times
- To provide daily care for the cats, including feeding, watering, litter trays and cleaning outdoor enclosures and runs
- Maintain daily care logs, advising Unit staff of any concerns about the welfare of the cats
- Spend time providing enrichment activities with the cats; socializing, grooming and playing
- Keep a high standard of hygiene and cleanliness of accommodation units and general work areas
- Check equipment and security including cages, locks, coverings and other items to ensure that the animals are safely housed at all times.
- To generate discussion, understanding, investment and further involvement in the work of the charity
- Receive donations directly from the public and thanking the donor for their support for the animals
- Assist with sorting and storage of donations, equipment, feeding and cleaning for the Cattery

HOMECHECKS

- This will involve visiting the home of a prospective adopter to ensure it is a safe, secure and suitable environment for any of our animals.
- Guidance, support and training will be given by Unit staff as part of your Induction

KEY SKILLS AND QUALITIES

1. Confident and able to safely handle cats and kittens, many of whom will be nervous and sensitive
2. Positive attitude and friendly
3. Reliable and trustworthy
4. Willing to give a regular commitment
5. Ability to manage the physical requirements of the post
6. Willing to learn and follow Freshfields Animal Rescue policies and procedures

TIME COMMITMENT

Minimum 2 hours a week, in accordance with the needs of the Unit.